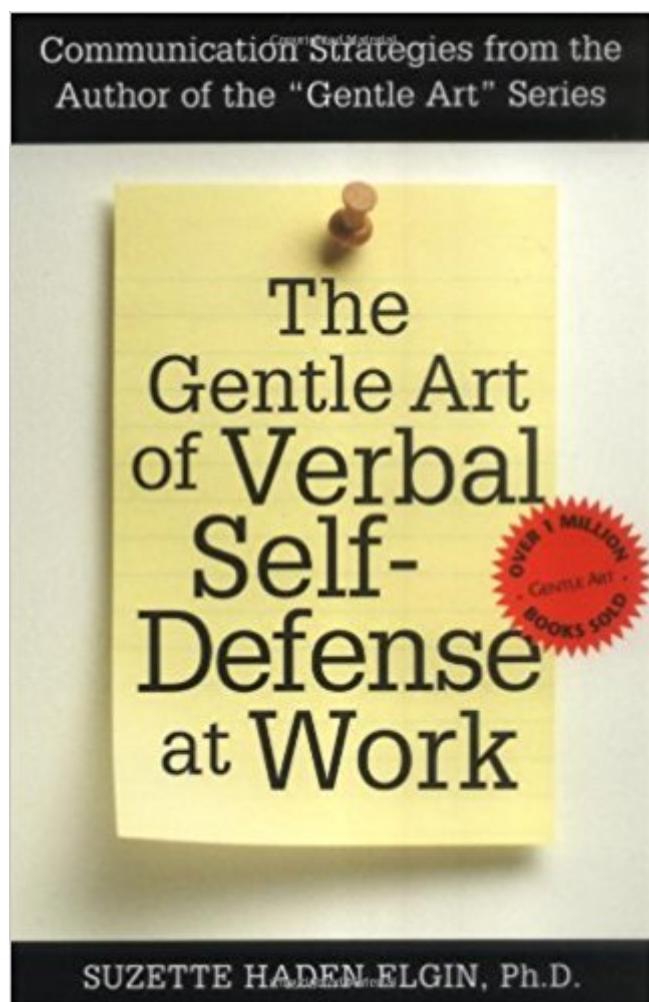


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The Gentle Art Of Verbal Self-Defense At Work



Synopsis

This text shows how to defend oneself against verbal abuse, including casual racist or sexist language, and explains how to use e-mail and voice-mail to handle sensitive issues.

Book Information

Paperback: 340 pages

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SUZETTE HADEN ELGIN, Ph.D., is the founder of the Ozark Center for Language Studies. Her bestselling Gentle Art of Verbal Self-Defense books include Genderspeak and You Can't Say That to Me!, both from Wiley. She and her family live near Huntsville, Arkansas.

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